



**CORPORATE  
RESTRUCTURING**

Our ref: PFD/MTB/DTC/PDO002/403574v2/U

Your ref:

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Dear Sirs

**MFI Group Limited (In Administration) ("the Company")**

I refer to your recent correspondence requesting information on product warranties and guarantees.

Accordingly, I have provided a summary below:

- **Third party branded appliances** – If goods, which are manufactured by a third party, such as Indesit or Bosch, have failed during the standard warranty period, they may still be covered by the manufacturers' warranty and I advise you to contact the manufacturer directly.
- **Extended warranty** – If goods have failed after the standard warranty, however, are covered by an extended warranty through a third party, for example AIG, I advise you to contact the warranty provider directly.

However, if goods which are Diplomat or MFI own brand goods, such as Hygena and Schreiber, have failed during the standard warranty period it should be noted that the Joint Administrators are unable to honour the Company's warranty. You will therefore need to complete the attached proof of debt form as your claim will rank as unsecured against the Company in Administration.

The most recent updates will continue to be posted on the MFI [www.mfi.co.uk](http://www.mfi.co.uk) and MCR [www.mcr.uk.com](http://www.mcr.uk.com) websites. Alternatively, you can either call the customer call centre on 01405 744 813 between 9:00AM and 6:00PM on weekdays and Saturday, email your enquiries to [mfi@mcr.uk.com](mailto:mfi@mcr.uk.com) or post correspondence direct to our office and a member of the team will respond to you as soon as practicably possible.

You can also view the Joint Administrators' Report to Creditors and Statement of Proposals on the websites denoted above.

Yours faithfully  
For and on behalf of  
MFI Group Limited

  
**Philip Duffy**  
Joint Administrator

Enc.

The affairs, business and property of the Company are being managed by the Joint Administrators, P Duffy, G Bouchier and P Clark who act as agents for the Company and without personal liability. All are licenced by the IPA.